



Oneida
Innovations
Group



```

<summary>
Customer Mo
</summary>
<remarks></remarks>
public class Customer
{
private string pCustomerCode;
private string pCustomerName;
private string pAddress;
private string pMobileNo;
private string pEmail;

public string Customer
{
get { return pCustomerCode; }
set { pCustomerCode = value; }
}
}

```



Transparency. Collaboration. Innovation. Partnership.

From the battlefield to the boardroom, Oneida is a name people trust.

OUR HISTORY

The Oneida Indian Nation is an indigenous nation of Native American people whose sacred and sovereign homelands are located in Central New York. A key ally of the United States during the Revolutionary War, it has been a cultural and economic anchor for the region.

As an enterprise of the Oneida Indian Nation, proudly recognized as steadfast First Allies to the United States since 1777, Oneida Innovations Group (OIG) was built on the same legacy of trust dating back to the founding of the country.

The Oneida's steadfast commitment to protecting sensitive information and keeping it from falling into the wrong hands predates the birth of the Internet – by more than 200 years. In fact, it predates the birth of a nation.



ABOUT US

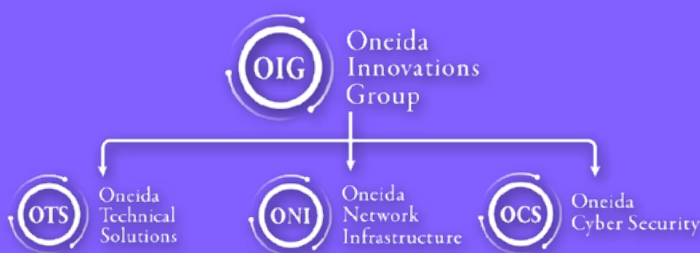
Oneida Innovations Group

is a tribally-owned enterprise of the Oneida Indian Nation, an innovative and experienced Indian Nation owning and operating several multifaceted business enterprises, each focused on delivering exceptional customer experiences and service.

OIG is the parent company of multiple entities specializing in distinct technology verticals, enabling us to provide an expanded breadth of experience for our customers. Our combined expertise spans across a wide variety of industries, including US Department of Defense (DoD), healthcare, higher education, hospitality and gaming, retail, law enforcement, and more, both domestically and abroad.

Many IT services companies approach IT solutions from a purely technological standpoint. Our coming of age in the casino gaming and hospitality industry - complex security and regulated environments - supporting New York's most awarded resort and casino means our approach is not only technically sophisticated, but also highly customer centric.

Oneida's foundation providing true Enterprise IT support enables us to assist customers with broad requirements, or dive deeper with more narrow focus (and sometimes niche) expertise. We do so from a solution-agnostic perspective as a professional services company, not a pure reseller, keeping your best interests in mind. Working with Oneida, you can expect transparent, honest communications and a team-oriented approach to supporting your requirements.





ONEIDA TECHNICAL SOLUTIONS

Our flagship business, Oneida Technical Solutions, LLC (OTS) is an SBA-certified 8(a) company and small disadvantaged business. Founded in 2014, OTS quickly established itself as a reliable partner capable of providing a variety of information technology and cyber solutions across highly complex, highly regulated, and highly secure environments to Government and commercial customers worldwide.

Our innovative cyber capabilities and programs have made us trusted partners for IT modernization projects, implementing upgrades and accelerating the delivery of new solutions with consumer-driven technology.

CAGE: 760W5 **UEI:** V1NDQKKGJ7G4

Leading NAICS Codes: 541511, 541512, 541513, 541519, 541330, 541611, 517410, 517919, 561210, 561621

ONEIDA NETWORK INFRASTRUCTURE

Oneida Network Infrastructure (ONI) is an SBA-certified 8(a) company and small disadvantaged business. ONI specializes in the design and architecture, implementation, and ongoing support for wired and wireless networks, data center and cloud migrations, and telecommunications. Our expertise includes advanced integrations of disparate systems and ensuring system security is at the forefront.

With experience across standard and hyper-converged networks, the industry's leading equipment manufacturers, and innovative solutions to enhance user experiences, ONI can help plan and deliver your IT modernization initiatives and advanced data and systems integrations.

CAGE: 8EZ37 **UEI:** FRLGTTX3JR1

Leading NAICS Codes: 517410, 517919, 541330, 541611, 561210, 561621, 541513, 541519



ONEIDA CYBER SECURITY

Oneida Cyber Security (OCS) provides support across operational cybersecurity for day-to-day operations, information and data protection, incident response, vulnerability management, Risk Management Framework (RMF), and intrusion detection / prevention.

Our highly skilled, certified, cleared, and experienced cybersecurity professionals are experts in NIST 800-53 and 800-171 requirements, and because staying ahead of cyber threats means staying at the forefront of technology, our experience and expertise with leading information security platforms is continuously advancing.

Leading NAICS Codes: 541511, 541512, 541513, 541519, 541330, 541611



ALLIES IN WAR, PARTNERS IN PEACE

The Oneida Indian Nation is known as the United States' first ally in the Revolutionary War, fighting alongside America's founders and delivering food to George Washington's starving troops.

The trust and partnership that was formed marked a turning point in the war, leading to a formal treaty in 1794 between then President George Washington, Oneida Chief Skenandoah and others establishing "peace and friendship" among them.

This spirit of partnership and collaboration forged 200 years ago is reflected to this day, as Oneida Members have fought alongside the United States Armed Forces in every war since.

The Nation takes immense pride in Oneida Members' support of the United States Armed Forces, and its continuing support of the US Warfighter and allied nations through **Oneida Innovations Group**.

Transparency. Collaboration.
Innovation. Partnership.

OUR CAPABILITIES

Oneida has deep experience providing full-spectrum information technology solutions to Federal / DoD customers and innovative commercial industries.



Command, Control, Communications, Computers, Cyber, Intelligence, Surveillance and Reconnaissance (C5ISR) / Information Technology (IT) Support



Systems Design, Integration & Testing



Cybersecurity / Risk Management Framework (RMF)



Software Development & DevSecOps



Network Infrastructure & Systems Administration



***We provide information technology support throughout the US
and around the globe.***



Call Center & Help Desk Support



Air Operations Center (AOC) Command & Control (C2) Support



Foreign Military Sales (FMS) Support & IT Modernization



Network & Telecommunications Engineering



Data Center Operations & Cloud Migration



Tree of Peace interpretations are filled with symbolism. Adaptations of this general design are found on versions of our Nation's logo. The Tree is the White Pine which represents law and peace. The branches of the tree signify the shelter, protection and security offered to those who accepted these beliefs. The weapons of war were buried under the tree.



REPRESENTATIVE PROJECTS

PATRIOT EXCALIBUR (PEX) SUSTAINMENT SUPPORT

Kessel Run, Air Force Life Cycle Management Center (AFLCMC) Det.12, remote / on-site at Langley AFB, VA, Offutt AFB, NE, and Barksdale AFB, LA

Supported by: OTS (prime)

Scope: OTS provides Tier 2 help desk support for 50,000 PEX software users worldwide, with 24/7 on-call support for critical system issues. Support includes remote and on-site assistance with PEX installation and configuration for stakeholders including the Air Combat Command (ACC), Air National Guard (ANG), Air Force Global Strike Command (AFGSC), and US Space Force (USSF). OTS also provides software development and maintenance, training, and cloud migration support.



COMMUNICATIONS MODERNIZATION SYSTEM (CMS) FOR THE GOVERNMENT OF THE DOMINICAN REPUBLIC (GODR)

US Air Force Life Cycle Management Center / Foreign Military Sales Division (AFLCMC/HBN), Dominican Republic and remote support from Verona, NY

Supported by: OTS (prime)

Scope: OTS provided project management, site survey, system design and engineering, integrated logistics support, procurement, configuration and testing, installation and site acceptance testing, training, and 24x7 Tier 1-3 help desk support for the GoDR CMS. The GoDR CMS is a modernized, unified communications system, allowing various government agencies (Army, Navy, Air Force, Ministry of Defense, National Directorate for the Control of Drugs) to communicate across geographically dispersed locations.



INFORMATION TECHNOLOGY (IT) DESKTOP MANAGEMENT SERVICES

Robins Air Force Base (RAFB) 78th Air Base Wing Communications Directorate (78th ABW/SC), GA

Supported by: OTS (prime)

Scope: OTS and formerly OTS subsidiary Croop-LaFrance (CLF) provided IT support to RAFB from 2007-2023. On this contract, OTS provided Tier 1 – 3 Help Desk support for 23,000 users at RAFB and Robins North, including desktops, mobile devices, digital signage devices. Support also included IT asset management and E-Tools flight line operations. OTS processed and resolved an average of 64,000 trouble tickets each year and consistently exceeded the established performance thresholds for response rate and received Exceptional customer satisfaction scores.

RISK MANAGEMENT FRAMEWORK (RMF) SUPPORT

United States Military Academy (USMA) at West Point, NY

Supported by: OTS (prime)

Scope: OTS provided development and sustainment support to USMA to evolve its network infrastructure and West Point Research and Education Network (WREN). OTS was responsible for conceptualizing, planning, researching, developing, implementing, and maintaining cost-effective, state-of-the-art risk management controls, processes, reports, and workflows. OTS provided support for USMA in segregating the WREN and led the RMF process from Initial Authority to Test (IATT) through Authority to Operate (ATO). OTS continues to support USMA at West Point with cybersecurity and managed enterprise services on several other contracts.



HASHEMITE KINGDOM OF JORDAN (HKJ) ROYAL JORDANIAN AIR FORCE (RJAF) COMMAND, CONTROL & COMMUNICATIONS (C3) TRAINING

US Air Force Life Cycle Management Center (AFLCMC/HBN), FMS Division, Verona, NY

Supported by: OTS (prime)

Scope: OTS delivered a comprehensive training program for RJAF students at our training facility in NY. This included training development and delivery for a range of C3 Information Technology (IT) courses, including VMWare Configuration, Management, Operations & Troubleshooting, Symantec Endpoint Management, Cisco Unified Communications and Network Administration, Microsoft Windows Server Administration, SQL, and NESSUS. OTS also provided English-Arabic interpreter services, travel and facility coordination and support, vendor management, and program management and administration.



OPERATIONS & MAINTENANCE (O&M) SUPPORT

Navy Satellite Communications Facility (NAVSATCOMMFAC) Northwest, Naval Computer and Telecommunications Area Master Station Atlantic (NCTAMS LANT), Norfolk, VA

Supported by: Rome Research Corporation (prime) and OTS (subcontractor)

Scope: In support of NCTAMS LANT, OTS provides 24/7/365 O&M support for radios and associated antenna terminals, including Modernization Earth Terminals (MET), Extremely High Frequency (EHF) Follow-On Terminals (FOT), Ka-band, C-band, Ku-band, Ka-STARs, Advanced Extremely High Frequency (AEHF), Ultra High Frequency (UHF) Satellite Communications (SATCOM), and receive-only terminals. Support includes performing preventive and corrective maintenance on all communications electronic equipment and systems, maintaining facilities, structures, and grounds. OTS also provides cybersecurity support including assessment, authorization, and life cycle sustainment.



CASE STUDIES

Kuwait Air Force (KAF) Air Operations Center (AOC) Modernization Program

PROJECT OVERVIEW

The Kuwait AOC modernization program includes the provision of integrated air and missile defense Command and Control (C2), planning, coordination, execution management, and integration with other operations centers including the KAF Headquarters, Joint Operations Center (JOC), Land Forces Ground Operations Center (GOC), Naval Operations Center (NOC), and other geographically separated units.

OBJECTIVES

The KAF AOC modernization program will provide the KAF with agile and modern Enterprise Command, Control, Communications, Computers, and Intelligence (C4I) / Integrated Air & Missile Defense (IAMD) capabilities required to task and coordinate air defense assets and provide air situational awareness. The modernized AOC will allow for enhanced C4I/IAMD defense against Air Breathing Threats and Theater Ballistic Missile threats.



SITE SURVEY

For this initial effort of the program, OTS conducted site surveys to document the existing baseline of installed equipment and operational environment for 12 Kuwait AOC program sites.



INTERIM SUPPORT

OTS is providing subject matter expertise and input for technical planning and initial design representations to inform infrastructure and space requirements and reduce risk.



AOC MODERNIZATION PHASE 1

OTS is providing design, material procurement, documentation, cybersecurity, installation, integration, testing, deployment, training, and sustainment support for a fully integrated and functional AOC for the KAF.

OUR SOLUTIONS

In support of the US Air Force Life Cycle Management Center (AFLCMC/HBN) International & Foreign Military Sales (FMS) Division and the KAF, OTS is the full-service System of Systems Construct (SoSC) integrator to modernize the AOC, its associated Enterprise Architecture and C4I mission application capabilities for C2 and Voice/ Unified Communications. OTS is providing design, integration, and deployment support for a Secure Computing Environment (SCE) to host all AOC tactical, operational, and strategic support capabilities at the KAF AOC facility and other remote locations within Kuwait.

This includes upgrading the SCE infrastructure, AOC system data wall, operator workstations, remote Tactical Processing Nodes, mission applications, collaboration services, interactive training and simulation systems, the Voice Communication System, and integrating with existing sensor feeds including a variety of radar systems, Kuwait Low Altitude Surveillance System, Ground Based Air Defense systems, and Civilian systems.

Upon completion of system test and turnover, OTS will also provide extensive operator, maintainer, administrator, and cybersecurity training, as well as in-country Logistics Support and remote telephone service desk support to ensure continuity of operations, system administration activities, and organizational-level maintenance by KAF personnel.

PROJECT OVERVIEW

The Department of the Air Force (DAF) Enterprise Information Technology as a Service (EITaaS) program seeks to consolidate all IT services into a common baseline across all US Air Force (USAF), US Space Force (USSF), Reserve, and Guard bases/garrisons, and Geographically Separated Units (GSUs) utilizing commercial and industry best practices and agile incremental deliveries to speed capability delivery to its globally deployed Warfighters. EITaaS Wave 1 will transform DAF IT services from an in-house, base-centric delivery model to an advanced enterprise service delivery model.

OBJECTIVES

CACI International Inc.'s ten-year \$5.7B EITaaS Wave 1 Blanket Purchase Agreement (BPA) will transform DAF IT services from an in-house, base-centric delivery model to an advanced enterprise service delivery model. This includes an enhanced IT management system, IT storefront, enterprise help desk, local field services, and life cycle support for end-user devices.

OUR SOLUTIONS

As a subcontractor to CACI for EITaaS Wave 1, OTS is providing discovery, transition, and field services support for multiple bases CONUS and OCONUS. Shortly after award, OTS quickly mobilized four Discovery Teams to simultaneously conduct Discovery Surveys at nine bases in the US and Germany on a compressed six-week schedule. The teams utilized Discovery Survey Checklists to interview stakeholders at each location and capture details about current Service Desk/IT Service Management (ITSM), Field Services, Voice and Video, and End Point Management operations, ultimately delivering Discovery Survey Reports summarizing their findings and making recommendations for transitioning operations to the EITaaS Wave 1 program.

Following Discovery, as a CTA Small Business Prime, OTS supported development of transition artifacts including fact sheets and Standard Operating Procedures for common tasks and led the team to seamlessly and successfully transition these nine bases from the outgoing contractor to EITaaS Wave 1 with Team CACI.

After Transition, OTS continues to provide Field Services support at Buckley Space Force Base, Colorado; Gunter Annex, Alabama; Hurlburt Air Field, Florida; Maxwell Air Force Base, Alabama; Offutt Air Force Base, Nebraska; and Pope Army Airfield at Fort Liberty in North Carolina.



DISCOVERY

OTS conducted Discovery Surveys at nine bases to capture the current operations of IT systems and services on site, document this information in Discovery Survey Reports, and provide recommendations and conclusions for the transition phase.



TRANSITION

OTS led a team of subcontractors to transition nine bases from the outgoing contractor and stand-up EITaaS Wave 1 Enterprise services including service desk, Tier 2 Field Services support, and unified endpoint management, while ensuring no degradation in services for the users.



FIELD SERVICES

OTS is currently providing 24x7x365 Tier 2 Field Services support for six bases, fulfilling service requests and resolving incidents for approximately 60,000 users while adhering to stringent service level objectives for customer satisfaction, responsiveness, accuracy, and security.

A LEGACY OF TRUST



1777: AMERICA'S FIRST ALLIES

The Oneida Indians, joined by the Tuscaroras, are the only members of the Haudenosaunee Confederacy to side with the colonists in the Revolutionary War. The Oneidas played a crucial role in the strategically important Battle of Oriskany, one of the bloodiest battles of the war.

The Oneidas also fought alongside the colonists at the Battle of Saratoga and other

key engagements. During the bitter winter and spring of 1777-78, Oneida Chief Shenendoah organized a relief mission for Gen. George Washington's troops at Valley Forge, PA, sending several Oneidas with bushels of corn to help feed the starving army.

2015: OTS acquires Croop-LaFrance, Inc., supplementing our team with more experience working with the U.S. Department of Defense.



2019: OTS is awarded a spot on the Navy Seaport NxG contract vehicle.



2014: ONEIDA TECHNICAL SOLUTIONS is formed. Founded in 2014, but born from the in-house technology expertise the Nation was providing for its enterprises since the early 1990s, OTS quickly established itself as a reliable partner capable of providing a variety of information technology and cyber solutions across highly complex, highly regulated, and highly secure environments to Government and commercial customers worldwide.

Our innovative cyber capabilities and programs have made us trusted partners for IT modernization projects, implementing upgrades and accelerating the delivery of new solutions with consumer-driven technology.



1993: TURNING STONE RESORT & CASINO OPENS

As New York's most highly awarded resort and one of the largest attractions in New York State, Turning Stone not only draws more than 4.5 million visitors each year, it also serves as Central New York's largest employer, making the demand for technology that provides state-of-the-art connection and protection even more critical.



2017: OTS begins supporting U.S. Foreign Military Sales (FMS) as prime systems integrator, delivering a modernized communications system for the Government of the Dominican Republic.



1794: TREATY OF CANANDAIGUA In 1794, after the victory over the British and many hardships for the Oneidas, George Washington signed the Treaty of Canandaigua recognizing the Oneida Indian Nation as a sovereign entity. The agreement granted federal protection of 300,000 acres.



2019: ONEIDA NETWORK INFRASTRUCTURE, LLC is formed, expanding the Nation's IT business verticals to focus on network infrastructure, engineering, design and modernization projects.



2021: OTS is awarded a spot on GSA Multiple Award Schedule (MAS) contract vehicle, SIN 54151S; SIN 54151HACS (Highly Adaptive Cybersecurity Services).



2021: ONEIDA CYBER SECURITY is formed in response to the growing demand for our specialized cybersecurity services and customers served under OTS.



2022: OTS is awarded a spot on GSA 8(a) Streamlined Technology Acquisition Resources for Services (STARS) III contract vehicle.



2023: OTS is one of 29 small businesses awarded a spot on the \$900M Army NETCOM Information Management Communications Services (IMCS) IV IDIQ contract.



2022: OTS selected by the U.S. Air Force/Kessel Run Software Factory to sustain and optimize the Patriot Excalibur (PEX) software application used by more than 50,000 Airmen and Guardians.



2024: ONEIDA NETWORK INFRASTRUCTURE (ONI) becomes an SBA-certified 8(a) small business. ONI's 8(a) certification is valid through March 2033.



2019: OTS BEGINS ITS SUPPORT OF U.S. MILITARY ACADEMY

Specifically recognized by USMA for our expertise to secure environments that experience millions of "unmanaged" users through the Nation's hospitality businesses, OTS

was selected to help West Point enhance and mature its security posture in the face of similar visitor traffic from cadets, tourists, and families.



2019: OTS selected for first of three contract terms for software engineering/development in modernizing NAVOCEANO's legacy data warehouse applications.



2023: Supporting lead prime CACI, OTS continues its long history of providing base-level IT support to the U.S. Air Force on this strategic Enterprise IT as a Service (EITaaS) initiative.








2022: ONEIDA INNOVATIONS GROUP is formed, expanding the Nation's structure and commitment to supporting new and more complex projects in support of the Warfighter. Serving as parent company to OTS, ONI, and OCS.



Oneida Innovations Group

The **Small Business Administration (SBA) 8(a) Sole Source** vehicle enables agencies to engage in direct-buy contracts with certified contractors, streamlining and simplifying the acquisition process for Contracting Officers and federal agencies. Oneida Technical Solutions' SBA 8(a) business development certification is valid through July 2025 and Oneida Network Infrastructure's certification is valid through March 2033. As per FAR 19.805-1(b)(2) and 13 CFR 124.506(b), Oneida's tribally-owned 8(a) certified firms can accept Sole Source Awards up to \$100 million.

ESTABLISH AN 8(a) SOLE SOURCE CONTRACT IN 5 SIMPLE STEPS

- 1** *Government Program Manager develops statement of work, prepares government estimate, and obtains necessary funding.* 
- 2** *Through direct discussions & negotiations with Oneida, Government Program Manager selects Oneida to perform work and submits a procurement request to agency Contracting Officer.* 
- 3** *Agency Contracting Officer contacts Oneida's SBA Business Development Specialist, Mr. Stephen Barr (Syracuse District) at stephen.barr@sba.gov or 315.471.9393 x249. Contracting Officer submits Offer Letter to SBA for the designated scope of services that Oneida will perform.* 
- 4** *SBA processes Offer Letter and returns it to Contracting Officer who submits the Statement of Work & Request for Proposal (RFP) or Quotation (RFQ) to Oneida.* 
- 5** *Oneida submits the proposal which is evaluated and negotiated (if necessary) by the agency and the contract is awarded.* 

CONTRACT VEHICLES:



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